

RFM Procedure 6: Certified Sustainable RFM Logo Management and Market Surveillance

Responsible Fisheries Management (RFM) Certification Program

Fully Aligned to ISO 17065



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TABLE OF CONTENTS

- 1. PURPOSE 1
- 2. METHOD 1

1. Purpose

This procedure outlines the policies and processes governing the use of the Certified Sustainable RFM logo and claims by certified CoC clients. There are two logos available, the standard CSC RFM logo showing origin and the CSC RFM Corporate non-origin logo. Both require approval before use. The oversight and monitoring of products represented as RFM-certified are intended to instill confidence in purchasers that only certified products will be claimed as having met the requirements of the RFM Certification Program.

2. Method

2.1 Application

Certified CoC clients must submit an application to the CSC RFM Program Manager or designee, for use of the CSC RFM logo. CoC clients must agree to the Terms and Conditions for Use of the CSC RFM logo and Claims (hereafter, the “T&C”).

The CSC RFM logo, or claim of certification under the RFM Program, can be used only in connection with catch from a fishery independently certified under the Program expressly identified in the Chain of Custody Certificate. Proof of Chain of Custody Certificate number must be provided to the CSC RFM Program Manager with the application.

All claims of products as RFM Certified and uses of the CSC RFM logo on packaging and marketing materials (such as advertisements, packaging, web pages, collateral materials, point of sale materials, and video footage) must be reviewed and approved by the CSC RFM Program Manager, or designee.

Example of claims:

“This product comes from sustainable (can name the species) fishery that has been independently certified to the Responsible Fisheries Management (RFM) Certification Program.”

“This product comes from a sustainable (can name the species) fishery that has been independently certified as responsibly managed.”

The process for approval of shall be:

The Certification Body must confirm Client’s certification by providing the CSC RFM Program Manager, or designee, copies of the CoC Certificate and its Annex;

- a) The RFM Team will provide the Client with the Logo and Brandmark Standards and T&C;
- b) The Client must provide the RFM Team with signed T&C;
- c) upon receipt of the signed T&C, the RFM Team provide the Client a countersigned copy of the T&C and low-resolution RFM logo images for use by the Client to develop draft packaging designs for approval;
- d) The Client will provide with the RFM Team with proposed packaging designs for review for compliance with the Logo Guidelines and T&C;
- e) Upon approval of packaging designs, the RFM Team will send a hi- resolution version of the logo for use by the Client as proposed in the Client’s packaging designs and confirm to the Client that its use of the packaging designs has been approved and that the Client has been added to the list of

certified suppliers.

The RFM Team will retain copies of all documents and materials used in the approval process.

2.2 Market Surveillance

2.2.1 Client Site

The relevant Certification Body will be responsible for monitoring the use of the CSC RFM logo during all site visits. The Certification Body will record the type of use and extent of the use of the CSC RFM logo. The Certification Body will report any misuse of the CSC RFM Logo to the CSC RFM Program Manager

2.2.2 Market Sites

On a quarterly basis, through contracted market surveillance assessors or OMRs, the RFM Team, or designee, will check retail establishments in market areas where the CSC RFM logo is being used to ensure that the use is compliant with the T&Cs. The OMRs or assessor will randomly check products in relevant retail stores and make a report on the correct or incorrect use of the RFM logo to the CSC RFM Program Manager

2.3 Discontinued Use

The Client shall promptly advise the CSC RFM Program Manager in writing if it decides to discontinue use of the CSC RFM logo. A Client may resume use of the CSC RFM logo upon written notice to the CSC, provided that the use is in compliance with the T&Cs.

2.4 Sanctions

Any reported, or discovered unauthorized or improper use of the CSC RFM logo by a Client will constitute a breach of the T&C and a violation of CSC's trademark rights.

Upon notice of any such breach or violation, the Client will immediately cease use, distribution or display of any products, materials or packaging in breach of the T&Cs, and the CSC reserves the right to take any action it deems appropriate to safeguard the integrity and goodwill associated with the CSC RFM logo.

CSC RFM Program Manager will be responsible for liaising with the Client to correct the improper use of the CSC RFM logo. These actions are in addition to any follow-up actions that may be required by the Certification Body regarding non-conformities arising as a result of improper use of the CSC RFM logo.

Any significant misuse of T&C or use of the CSC RFM logo by a non-certified CoC Client will be reported to and managed by the RFM Program Team.